

PROVIDER INQUIRER

April 1st, 2006

www.michigan.gov/mdch

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Payment Error Rate Measurement (PERM)

Medicaid is complying with a new federal initiative, Payment Error Rate Measurement (PERM) program. PERM is a result of the Federal Improper Payments Act of 2002 which directs federal agency heads to annually review programs that are susceptible to significant erroneous payments. Medicaid and the State Children's Health Insurance Program (SCHIP), referred to as MICHild, have been identified as programs at risk for significant erroneous payments.

The PERM program has already begun in Michigan with MDCH providing paid claims files to the Centers for Medicare and Medicaid Services (CMS). CMS, through the use of the national contractor Livanta LLC, will select a random sample of claims from the files and conduct a medical record review.

If one or more of your claims is selected in the CMS sample, you will be contacted by Livanta LLC. MDCH

policy requires that providers make records available upon request from authorized agents of the state or federal program. It is very important that providers cooperate with sending all requested documentation. If Livanta LLC requests medical records from you and you have questions, please call Robin Reed at Livanta LLC at 301-957-2380.

MDCH anticipates that the impact on individual providers will be minimal due to the sample size that is being used. For any questions or comments, please contact Provider Inquiry at 1-800-292-2550 or ProviderSupport@michigan.gov.

Private Duty Nursing Contact Information

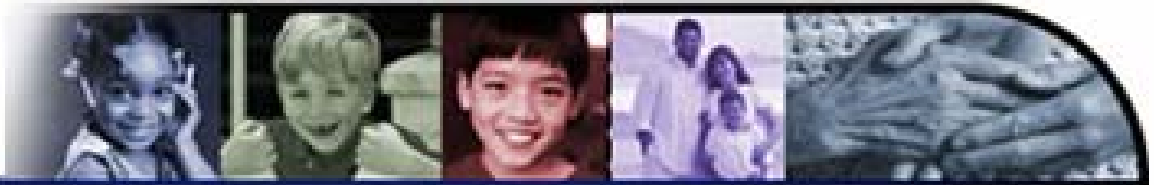
Private Duty Nursing Bulletin MSA 06-06 and the April 2006 online Medicaid Provider Manual Directory Appendix gives the fax number (517) 241-0743 as the number to fax initial and continued authorization requests for private duty nursing. **Do not use this fax number.** Please fax initial and continued authorization requests to: (517) 241-7813.

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What's New



National Provider Identifier (NPI)

Michigan Medicaid has a new link at the website that contains information about the National Provider Identifier, NPI. Medicaid will keep the most up to date information posted to allow providers to receive the most current information about NPI.

It is very important that providers begin to discuss how the NPI will affect billing and internal systems within their organization.

The webpage currently has basic NPI information posted, but soon there will be many different fact sheets. Medicaid will have different ways for providers to communicate their NPIs with Medicaid, which will be easy and beneficial for providers.

The new web page is available at www.michigan.gov/mdch >> Providers >> National Provider Identifier (NPI)

DON'T BE LATE...ENUMERATE!

The May 23, 2007 deadline is coming....

Ambulance Modifiers

Ambulance claims may have been paid incorrectly that were processed from November 2005 through January 2006 using modifier 22. Modifier 22 was not properly acknowledged on multiple transport claims resulting in payments for one trip. Providers that had claims that were paid incorrectly must file replacement claims to receive reimbursement for multiple trips.

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Provider Questions

Through a recent survey done by the Michigan Department of Community Health (MDCH), providers requested that the Provider Inquirer should have a provider question section. We will incorporate any provider questions into the Provider Inquirer as requested.

Reporting Terminated Other Insurance

If the Medicaid Eligibility files show that a beneficiary has other insurance, the other insurance information **MUST** be reported on your claim. If the beneficiary states that they had the other insurance but it is no longer active, providers will need to report this information on the claim to Medicaid.

Our Third Party Liability (TPL) Section offers providers another option. You can contact TPL and they will work with you and the information that you have to remove the terminated other insurance from our eligibility files.

Once the information is removed from our eligibility files, providers may they submit the claim without the other insurance information reported.

TPL contact information:

Fax: 517-346-9817

Email: TPL_Health@michigan.gov

Make sure to include OI Info as the subject line of all emails.

Questions submitted can be answered by MDCH staff members or by other Medicaid providers. Any questions waiting for answers from Medicaid providers will have follow-up answers posted in future Provider Inquirer articles.

Please be reasonable when submitting questions, due to HIPAA Medicaid cannot post beneficiary or provider specific information within the Provider Inquirer. These should be basic billing questions or billing tips that would help providers.

Also please make sure to be very specific when submitting questions. Any basic questions can be interpreted different ways. If you are looking for a specific answer, please make sure to ask a specific question.

Any providers that wish to have a question submitted into the question and answer section should email the question to ProviderSupport@michigan.gov. Please make sure to include a subject line of "Provider Inquirer Question". Make sure to also include in the email if you would like the answer reported within the Provider Inquirer or if you would like just the question posted to receive responses from other Medicaid providers.